

TradeLawGuide is an online database that creates thousands of links between relevant information and concepts to enable you to comprehensively and efficiently research the law of the World Trade Organization (WTO).

Browsing these links is made possible by “pinpoint” document viewing whereby the exact paragraph or footnote of a document is displayed. Certain system requirements and settings are essential for this core feature of TradeLawGuide to function correctly.

If you are encountering technical difficulties or have questions about these requirements and settings, please contact us at [info@tradelawguide.com](mailto:info@tradelawguide.com)

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## 1. Adobe® Reader or Professional

In order for our integrated PDF browser and pinpoint referencing to work, your computer must have Adobe® Reader or Professional v. 8.0 or 9.0. If you do not have this version on your computer, you can download a 9.x version of the reader from the Adobe site for free:

<http://get.adobe.com/reader/otherversions/>

### Adobe® Version 9.x

If you are using Adobe® Reader or Professional v. 9.x, you must enable search hit highlighting in order for our full text search tool to operate correctly. These versions disable search hit highlighting and browsing by default. Please do the following to enable search hit highlighting and browsing:

1. Close all applications using Adobe® Reader or Professional including TradeLawGuide (if you are logged into TradeLawGuide, we recommend logging off before closing the application).
2. Open Adobe® Reader or Professional v. 9.x+
3. Click Edit > Preferences > Search
4. Check the box entitled "Enable search highlights from external highlight server"
5. Click "OK"
6. Close Adobe® Reader or Professional v. 9.x+
7. Close your browser and re-open it.

## Adobe® Version X (10)

Adobe has just released Adobe Reader and Professional version X.

Unfortunately, these new versions eliminate the support for hit highlighting of search results that has been present in Adobe Acrobat and Adobe Reader versions until now. Adobe has removed this feature and the option to "Enable search highlights from external highlight server" no longer exists.

TradeLawGuide's full text search and other web-based full text search engines for PDF documents use hit highlighting for browsing search results.

We do not know if Adobe intends to restore the feature and we are looking into workarounds. We will post an update when we have more information on restoring hit highlighting in Adobe Reader X and Adobe Acrobat X.

For now the best workaround is to install Adobe Reader 9.x and, if you also have Acrobat X installed, to make Adobe Reader 9 the "Default PDF Handler" for PDF files. This setting is in Adobe Reader in Edit > Preferences > General and click the Select Default PDF Handler button at the bottom of the dialog box.

Adobe Reader 9.x remains available for download from this page:

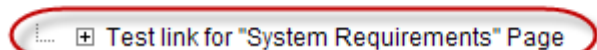
<http://get.adobe.com/reader/otherversions/>

### 1.1. Testing for Compatibility with Pinpoint Document Viewing

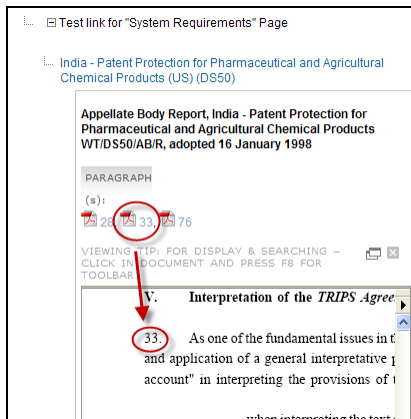
The TradeLawGuide system requirements page provides a link to test the configuration of your computer with the pinpoint document viewing. Go to:

<http://www.tradelawguide.com/index.asp?toc=content&id=200>

**Checking the configuration of your computer:** If you would like to determine whether your computer is configured for optimized browsing, please use the following test link and click on the paragraph references. The PDF document should advance to the relevant parts of the document.

 Test link for "System Requirements" Page

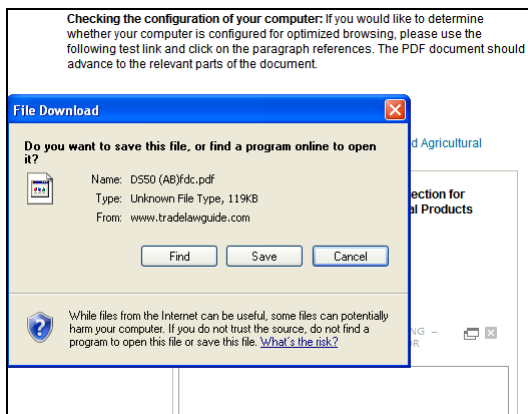
When you click on a link, the relevant paragraph should be displayed as follows:



If the pinpoint document viewing is not working, the specific paragraph may not be displayed (if you have an earlier version of Reader or Professional installed):

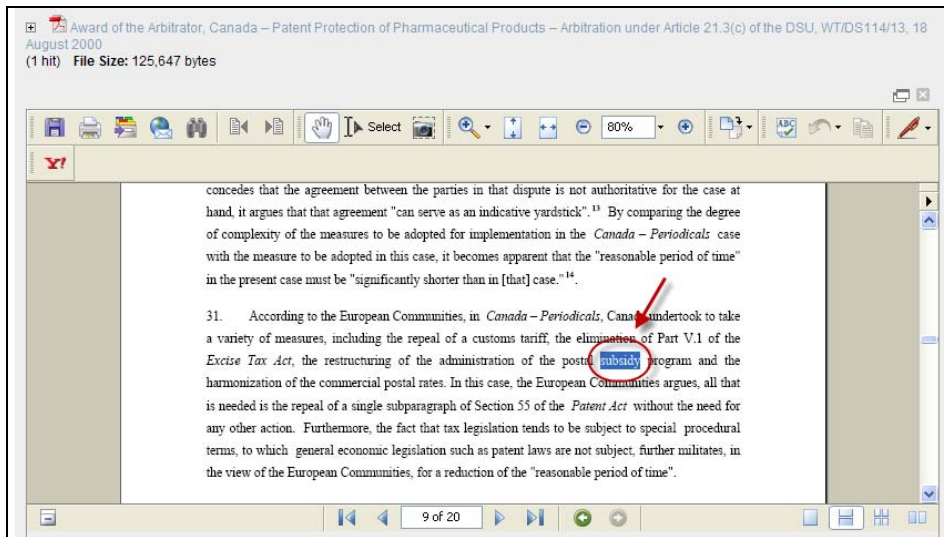


Or you will get a message to download the file (if you have not installed Reader or Professional):

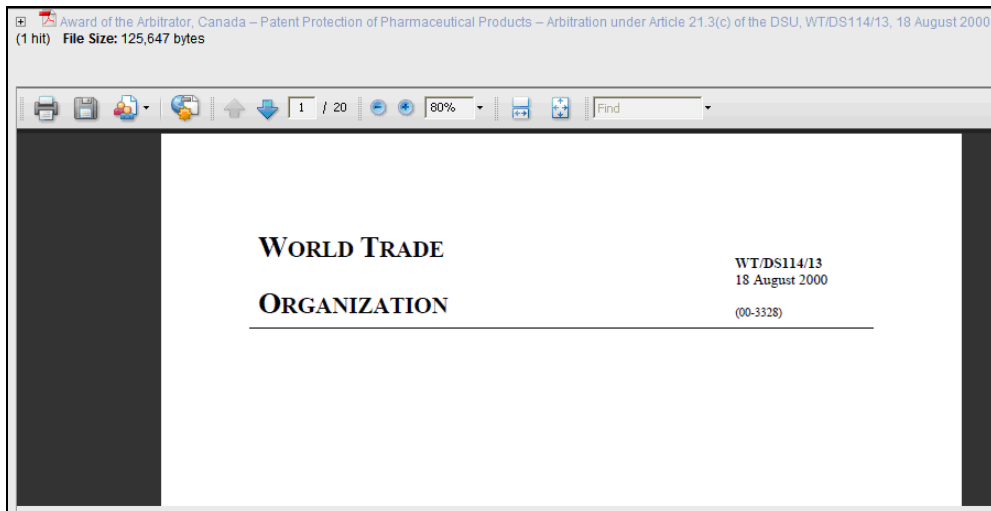


## 1.2. Testing for Compatibility with Hit Highlighting

When using the full text search tool, search term hits should be highlighted in the text:



If the hit highlighting is not working, you will see the first page of the document without the hits highlighted:



If Adobe® Reader or Professional v. 9.0 or later is installed on your computer; you must enable search hit highlighting in order for our full text search tool to operate correctly. These versions disable search hit highlighting and browsing by default. Please do the following to enable search hit highlighting and browsing:

1. Close all applications using Adobe® Reader or Professional including TradeLawGuide (if you are logged into TradeLawGuide, we recommend logging off before closing the application).
2. Open Adobe® Reader or Professional v. 9.0+

3. Click Edit > Preferences > Search
4. Check the box entitled "Enable search highlights from external highlight server"
5. Click "OK"
6. Close Adobe® Reader or Professional v. 9.0+

### **1.3. I have an older version of Adobe® Professional and do not want to upgrade it, what do I do?**

If you have an older version of Adobe® Acrobat Professional and do not want to upgrade it to version 8.0+, you can download the most recent version of Adobe® Acrobat Reader for free. PDF documents you view from the internet will be opened by default with the Reader.

Your version of Adobe® Professional will still be available on your computer to create, edit, view and manipulate PDF documents.

### **1.4. I have the correct version of Adobe® Reader or Professional and the Pinpoint Document Viewing Does not Work, what do I do?**

If you have Adobe® Reader or Professional v. 8.0+ installed on your computer, either there are problems with the installation or your computer is an Apple Macintosh computer (discussed below).

If your computer is not an Apple Macintosh computer, try re-installing Adobe® Reader or Professional. After re-installation, make sure you close your browser and re-open it prior to accessing TradeLawGuide.

## **2. Apple Macintosh Computer Incompatibility**

TradeLawGuide provides thousands of links to the relevant paragraphs and footnotes of WTO jurisprudence documents. Browsing these links efficiently is made possible by the pinpoint browsing function in our integrated browser. Unfortunately, since the database uses PDF documents and the Macintosh environment does not fully accommodate Adobe Reader, the pinpoint browsing function does not work on Macintosh computers.

We have worked diligently to resolve this issue but have been unable to do so because of larger issues related to Apple-Adobe compatibility.

TradeLawGuide is fully functional on a Macintosh computer if you run Parallels software which enables your Macintosh to run windows applications. More information on the software is available at [www.parallels.com](http://www.parallels.com).

## **3. High Speed Internet Connection**

For optimal performance, we recommend a 1Mbps (or higher) fixed high speed internet connection. This is particularly helpful when browsing long documents.

#### **4. Browsers & Settings**

TradeLawGuide is best viewed with Internet Explorer 6.0+ and Mozilla Firefox 3.0+ as the default browsers and a screen resolution of 1024x768 (or higher). We have successfully tested it on other browsers including Google Chrome.

We recommend enabling both javascript and pop-ups in your default browser and designating <http://www.tradelawguide.com> (the regular site address) and <https://www.tradelawguide.com> (the secure site address) as "trusted" sites in your browser.